

Getting Started with SIMS Activities - A Guide for Parents and Pupils

Sign up to extra-curricular activities quickly and easily with SIMS Activities:

- View all available activities in one place.
- Instantly sign up to activities or provide consent.
- Keep track of what activities you have signed up to.
- Be notified instantly of any updates to activities (such as delays, cancellations or any changes to activity details).

Access - Which web address should I use?

Parent users (<https://parent.sims.co.uk>)

Pupil users (<https://student.sims.co.uk>).

Devices

SIMS Activities is a web-based service and can be accessed from any internet-enabled device, including desktops, smart phones and tablets. The parent and pupil pages are mobile-optimised sites.

Browsers

SIMS Activities works across all operating systems and is compatible with the following web browsers:

Latest version of Google Chrome

Latest version of Mozilla Firefox

Latest version of Apple Safari

Latest version of Microsoft Internet Explorer (currently version 11)

Latest version of Microsoft Edge.

How do I Get Started with SIMS Activities?

Before beginning the registration processes, you will need the following:

- Your unique registration email. Your school will send to you a registration email that contains a registration link and an invitation code. This email will be sent from Capita SIMS (noreply@sims.co.uk). If you cannot find this email, please check your junk mail and ensure it has not been marked as SPAM.
- The date of birth of one of your children who attends the school.
- A Microsoft, Google, Facebook or Twitter account. You can use an existing account (e.g. a Hotmail account) or create a new one online - they are free, easy to set up and you can use any valid email address and password.



WARNING: The previous graphic is provided only to demonstrate the format of the email you should have received. The invitation code displayed in this graphic is a sample and must not be entered as part of the setup process for your SIMS Activities system.

1. Open the email and click the link or the website URL as instructed. A new internet browser window will open and you will be asked to log in.
2. Click an option to log in. **IMPORTANT NOTE:** You will be guided through the login process. Once logged in, you will be asked if you want to authorise SIMS Activities to use your account.
3. You will now be asked for an **Invitation code**. If you were able to use **click this link** in the email you received, this field will be populated automatically. If you had to select the web address in the email, you will need to copy the invite code from the email and paste it into the space provided.
4. Enter the **Date of birth**. If you are a parent, enter the date of birth of one of your children attending the school. If you are a pupil, enter your own date of birth. This is for security purposes only and this information will not be used in the SIMS Activities system.
5. Click the **Register** button to continue. Parents and pupils will be directed to the **Activity** page on the Parent or Pupil site.

Activities are listed in date order, with the most recent events displayed at the top of the page. The name of the activity, the occurrence date and the status of the invitation are displayed.

- To view an activity in more detail and to accept or decline an invitation, click its title.
- Click the **Accept** button or, to decline an invitation, click the **Can't Attend** button. Your response will be sent back to the school. *TIP: For the most up-to-date information on an activity, you are strongly advised to check its details regularly.*

SIMS Activities		Sign Out
Jack	Library Club	
17 February 2016 at 16:00	Accepted	>
Jack	Reading Club	
16 February 2016 at 8:00	Accepted	>
Jack	Raspberry-pi Hackathon	
5 February 2016 at 11:00	Invited	>
Jack	Horticultural Society	
7 January 2016 at 12:30	Invited	>

How do I Sign Back In to SIMS Activities After Registration?

You must use the following web pages to sign back in to SIMS Activities after the successful completion of the registration process. Once open, you are strongly advised to add the required site as a Favourite in your Web browser for future reference.

Parent users (<http://parent.sims.co.uk>)

Pupil users (<http://student.sims.co.uk>).

IMPORTANT NOTE: When signing back into SIMS Activities after registration, please use these URLs. Do not use the registration link in the email you received to sign in after you have completed the registration process.

Frequently Asked Questions

Why are there are no activities displayed on my home page?

Your school has not yet made any activities available to you. Once activities have been made available, they will be displayed on your home page.

Why can I not access the SIMS Activities site or why does the page not load correctly?

Ensure your internet browsers are up-to-date. Information on internet browser recommendations can be found earlier in this handbook. If your internet browser is up-to-date and you are still experiencing problems, please contact your school directly for assistance.

I cannot remember my password. What should I do?

Visit the website of your account provider (i.e. Microsoft, Google, Facebook or Twitter) and follow their instructions for resetting your password.

I have signed in to SIMS Activities before but I cannot sign in now. What should I do?

Ensure you are logged in with the correct account (i.e. the account you used during the SIMS Activities registration process). To sign out of an incorrect account, visit the account provider's website (e.g. Google, Facebook, etc.) and sign out. Close the browser completely. Open a new browser window and log in to SIMS Activities, using the account details you used during the registration process. Alternatively, try accessing SIMS Activities through a private browser window; this will ignore any other logged in accounts. This can be achieved using various browsers:

In Internet Explorer, hold down **Ctrl + Shift** on the keyboard and press **P**.

In Google Chrome, hold down **Ctrl + Shift** on the keyboard and press **N**.

In Firefox, hold down **Ctrl + Shift** on the keyboard and press **P**.

In Safari, select **Safari > Private Browsing**.

If you still cannot sign in to SIMS Activities having followed the advice in this section, please contact your school directly for assistance.

I cannot find my account registration email. What should I do?

This email will be sent from Capita SIMS (noreply@sims.co.uk). If you cannot find this email, please check your junk mail and ensure it has not been marked as SPAM. If you still have not received your account registration email, please contact your school directly to check whether they have sent the email to the correct email address.

Do I need to register separately for each child in the school?

No. When you sign in to SIMS Activities, activities for all of your children will be displayed in one place.